



567 Springville Road, New Holland PA, 17557 (717)355-9522

**Subject:** Nondiscrimination in Services  
**To:** Residents  
**From:** Andrew Maines \_\_\_\_\_

Admissions, the provisions of services, and referrals of clients shall be made without regard to race, color, religious creed, disability, ancestry, national origin, (including limited English proficiency), age, or sex.

Program services shall be made accessible to eligible persons with disabilities through the most practical and economically feasible methods available. These methods include, but are not limited to, equipment redesign, the provision of aides, and the use of alternative service delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Any resident who believes they have been discriminated against, may file a complaint of discrimination with any of the following:

Welsh Mountain Home  
567 Springville Road  
New Holland, PA 17557

Department of Public Welfare  
Bureau of Equal Opportunity  
Room 225, Health & Welfare Building  
PO Box 2675  
Harrisburg, PA 17110

PA Human Relations Commission  
River Front Office Bldg  
1101 S. Front Street, 5<sup>th</sup> Floor  
Harrisburg, PA 17105

U.S. Department of Health and Human Services  
Office for Civil Rights  
Suite 372, Public Ledger Bldg.  
150 South Independence Mall West  
Philadelphia, PA 19106-9111